

# **The Pines**

## **Resident's Rights R9-10-710**

1. To live in an environment that promotes and supports each resident's dignity, individuality, independence, self determination, privacy, and choice;
2. To be treated with consideration and respect;
3. To be free of abuse, neglect, exploitation, and physical restraints or chemical restraints;
4. To have privacy in correspondence, communications, visitations, financial, and personal affairs, hygiene, and related health services;
5. To receive and make private phone calls;
6. To participate or allow the representative or other individual to participate in the development of a written service plan;
7. To receive the services specified in the service plan, and to review and re-negotiate the service plan at any time;
8. To refuse services, unless such services are court ordered of the health, safety, or welfare of the other individual is endangered by the refusal of the services;
9. To maintain and use personal possessions, unless such use infringes upon the health, safety, or welfare of other individuals;
10. To have access to the common areas of the facility;
11. To request to relocate or refuse to relocate within the facility based on the resident's needs, desires, and availability of such options;
12. To have financial and other records kept in confidence. The release of records shall be written consent of the resident or representative, except as other provided by law;
13. To review the resident's own records during normal business hours or at a time agreed upon by the resident and the manager;
14. To review a copy of the rules and regulations during normal business hours or a time agreed upon by the resident and the manager;
15. To review the assisted living facility's most recent survey conducted by the Arizona Department of Health Services, and any plan of correction in effect during normal business hours or at a time agreed upon by the resident and the manager;
16. To be informed in writing of any change to a fee or charge at least 30 days before the change takes effect or is implemented unless the resident's service needs changes, as documented in the resident's service plan as required in R9-10-711(A)(7);
17. To submit grievances to employees, outside agencies, and other individuals without constraint or retaliation;
18. To exercise free choice in selecting activities, schedules, and daily routine;
19. To exercise free choice in selecting a primary care provider, pharmacy, or other service provider and assume responsibility for any additional costs incurred as a result of such choices;
20. To perform or refuse to perform work for the assisted living facility,
21. To participate or refuse to participate in social, recreational, rehabilitative, religious, political, or community activities; and
22. To be free from discrimination in regard to race, color, national origin, gender, sexual orientation and religion and to be assured the same civil and human rights accorded to other individuals.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_